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## Notice of Privacy Practices

Effective 04/14/2003

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

Your Medical information is personal and we are committed to protecting your medical information. We created a record of the care and services you receive at this office. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated at this office whether made by your personal physician or one of this office's is required to:

1. Make sure that medical information that identifies you is kept private;
2. Give you this notice of our legal duties and privacy practices with respect to medical information about you; and
3. Follow the terms of the notice that is currently in effect

The following describes the different ways your medical information may be used or disclosed by this office. For clarification we have included some examples. Not every possible use or disclosure is specifically mentioned. However, all of the ways we are permitted to use and disclose our medical information will fit within one of these general categories:

### **For Treatment.**

We will use medical information about you to provide you with medical treatment services. We may disclose medical information about you to doctors, nurses, technicians and other office personnel who are involved in providing you medical treatment.

### **For Payment.**

We may use and disclose medical information about you so that the treatment and services you receive at this office may be billed to and payment may be collected for you, an insurance company or third party. For example, we may need to give your health plan information about your treatment so your health plan will pay us or reimburse you for treatment. We may also tell your health plan about treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.

**For Health Care Operations.**

We may use and disclose medical information about you for office operations. These uses and disclosures are necessary to run our office and make sure our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many of our patients to decide what additional services the office should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to doctors, nurses, technicians, and other office personnel for review and learning purposes. We may use it to study health care and health care delivery without learning the identity of specific patients.

**Appointment Reminders.**

We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or medical care at this office.

**Treatment Alternatives.**

We may use and disclose medical information to tell you about recommended possible treatment options or alternatives that may be of interest to you.

**Health-Related Benefits and Services.**

We may use and disclose medical information to tell you about health-related benefits or services that may be of interest to you.

**Research.**

Under certain circumstances we may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one medication to those who received another for the same condition.

**As Required by Law.**

We will disclose medical information about you when required to do so by federal, state or local law. For example, disclosure may be required by "workers' Compensation statutes and various public health statutes in connection with required reporting of certain diseases, child abuse and neglect, domestic violence, adverse drug reactions, etc.

**To Avert a Serious Threat to Health or Safety.**

We may disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to prevent the threat.

**Health Oversight Activities.**

We may disclose medical information to a governmental or other oversight agency for activities authorized by law. For example, disclosure of your medical information may be made in connection with audits, investigations, inspections, and license renewals, etc.

**Lawsuits and Disputes.**

If you are involved in a lawsuit or a dispute, we may use your medical information to defend the office or to respond to a court order.

**Law Enforcement.**

We may release medical information about you if required by law when asked to do so by a law enforcement official.

**Coroners and Medical Examiners.**

We may release medical information to a coroner or medical examiner to identify a deceased person or to determine cause of death.

**Your Rights Regarding Your Medical Information:**

You have the following rights regarding the medical information this office maintains about you:

**Right to Inspect and Copy.**

You have the right to inspect and copy your medical information with the exception of any psychotherapy notes.

To inspect and copy your medical information, you must submit your request in writing to Donna Lemley. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request. We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to your medical information, you may contact Donna Lemley.

**Right to Amend.**

If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by this office.

**Right to an Accounting of Disclosures.**

You have the right to request an "accounting of disclosures." This is a list of the disclosures this office has made of your medical information.

**Right to Request Restrictions.**

You have the right to request a restriction or limitation on the use or disclosures we make of your medical information. We are not required to agree, we will comply with your request unless the information is needed to provide emergency treatment.

**Right to Request Confidential Communications.**

You have the right to request that we communicate with you only in a certain manner. For example, you can ask that we contact you at work or by email.

**Right to a Paper Copy of this Notice.**

You have a right to a paper copy of this notice.

**Revisions of this Notice.**

We reserve the right to revise this notice. Any revised Notice will be effective for medical information we already have about you as well as any medical information we receive in the future. We will post a copy of any revised Notice in this office. Any revised Notice will contain on the first page, at the top, the effective date. In addition, each time you visit the office we will offer you a copy of the current Notice in effect.

**Complaints**

If you believe your privacy rights have been violated, you may file a complaint with this office or with the Secretary of the Department of Health and Human Services. To file a complaint with this office, contact Donna Lemley, Administrator at 586-573-4333. This office will not penalize you in any way for filing a complaint.